

# BUSINESS TECHNOLOGY SERVICES OVERVIEW



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# Begin your digital transformation.

**Our Vision** AEVO is a customer service focused IT solutions provider that enables businesses to benefit from modern technologies.

Our leadership has spent more than 15 years designing, implementing, and supporting successful technology solutions for businesses of all sizes.

We have delivered IT solutions for a wide range of industries including Law Firms, Architectural Design, Union, Marketing, Engineering, Manufacturing, Accounting, IT Departments, MSPs, and more!

Who We Are Our vision blends modern infrastructure design with organizational process intelligence so that not only is your IT stable and reliable, but also enhances your workflow and business culture.

Whether you are a startup ready for IT, an established business looking for a change, or a larger entity seeking new solutions, we believe a business of any size and in any industry can benefit from our approach.



#### **CoreIT Management Service**

The IT industry is always changing. A business now has access to technology and applications that are more cost effective, accessible anywhere, and enable new ways to work. In parallel with great advantages, this can also create new challenges.

We are now at a point where there are too many "great" solutions. The real challenge is finding the "right" solution.

A great IT provider can't just support your computers, it needs to support your business. That means understanding your workflow, your staff, and your goals.



At Aevo, of course we want to provide great IT support, but that's not enough. We want to be part of the culture in your business that leads to successfully implementing the right technologies into your workflow.

Through modern design, we can help implement infrastructure solutions that are reliable, secure, and enable your business to adopt modern technologies. We provide the necessary resources and strategies to maintain your environment so your focus can be on your business instead of downtime.

Aevo's IT Infrastructure Management solutions are available to business of all sizes. Whether it is in the cloud, in the office, ancient, or modern, we support you and your team to help set you up for success.

#### Design

- Infrastructure Design
- Solutions Research
- Implementation Planning
- Project Management
- Procurement
- Discounted Project Rates

#### Maintain

- Server Management
- Cloud Management
- Network Management
- Identity Management
- Managed Security
- Backup and Disaster Recovery

#### Support

- End-User Support
- Admin Support
- Executive Consulting
- How-To Support
- Personnel Changes
- Security Management

# Interested in learning more? Let's talk!

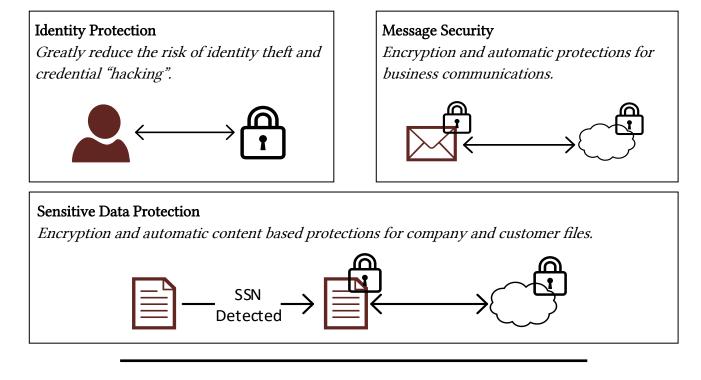
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### **CoreCloud Security Service**

Modern cybersecurity threats require modern security solutions to protect you and your customers. Whether you are a 20 person business or a 2,500 user enterprise, it is crucial that you have a plan. Fortunately, there are solutions that exist that can protect your identities, secure your communications, and help your business reduce the risks of sharing sensitive data.

Aevo's CoreCloud Security Program focuses on helping your business implement three essential components to your infrastructure using proven technology solutions and processes. Once implemented, your business' security platform will be ready for facing modern risks while securely enabling your staff to enjoy the modern benefits of cloud technologies.



#### Design

- Discovery
- Solution Planning
- Feature Discussions
- Policy Defining

- Implement
- Procurement
- Solution Piloting
- User Training
- Solution Rollout

- Maintain
- Health Review
- Configuration Updates
- Policy Updates

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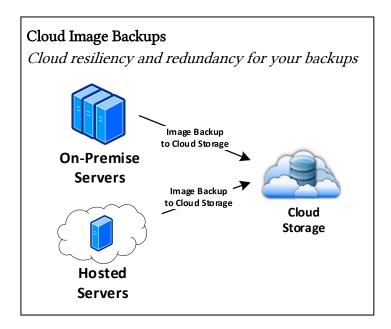
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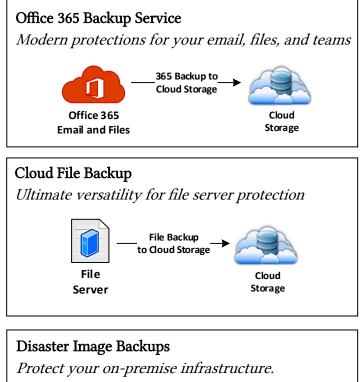


#### **Backup Services**

A rock-solid backup and disaster strategy is an absolute must for any infrastructure. Your data in the cloud, in your datacenter, and in your office needs to be protected.

Aevo specializes in delivering affordable and flexible backup solutions for businesses of all sizes that utilize multiple technologies to meet your needs.







#### Design

- Resource Discovery
- Recovery Planning
- Network Review
- Implementation Design

#### Implement

- Procurement
- Solution Rollout
- Admin Training

#### Maintain

- Health Review
- Configuration Updates
- Recovery Testing
- Recovery Support
- Troubleshooting

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#### **Cyber Security Awareness Program**

One of the greatest security threats to any business is a compromised identity. A compromised username and password can give a malicious person access to a company's files, email, financial information, and more.



In addition to email security and filtering, to minimize these risks, your IT provider can help you implement security technologies such as Multi-factor Authentication (MFA) and lock down permissions to your data and services. These will help greatly, but there's another important piece of the puzzle that is often overlooked, your people.

For example, an overwhelming majority of security breaches are caused by "phishing". Phishing is a malicious attempt to trick individuals into revealing personal information. When an attempt is successful, the attacker can use the information

gathered to potentially communicate with your customers or extract information from your company.

Aevo's Security Awareness Program exists to help educate your staff on these new threats to help equip them with the skills needed to reduce risks even further. This involves customizing our program around your business and industry, simulated and controlled "phishing" tests, and online training for your staff.

Our program is designed to be easy to implement and can be a catalyst for increasing security awareness and general email security knowledge to protect the individual and your business.

#### Design

- Program Outline
- Implementation Planning
- Adoption Strategy
- Project Scheduling

#### Implement

- Solution Provisioning
- Staff Onboarding
- Attack Simulations
- Online Training

#### Maintain

- LMS Management
- Configuration Updates
- Scheduled Simulations
- Ongoing Training

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#### **Managed Phone Solution**

Telephone services do not need to be complicated. While every business might have different needs, every business should expect reliable phone technology paired with dependable and fast support.

A modern phone solution allows your company to embrace the advantages of the cloud while still allowing you to have the flexibility you need for your workforce.





T Microsoft Teams



Aevo has partnered with VOIP and Cloud services vendors to help design, migrate, implement, maintain, and lead you towards a modern and cost effective phone and conferencing technologies.

A successful phone system deployment requires a complete understanding of your needs, great technology, and competent technical resources.

We'll work with you to deliver a phone solution you and your staff will love!

#### Design

- Assessment
- Feature Discussions
- Define Requirements
- Budget Planning

#### Implement

- Equipment Procurement
- System Provisioning
- Configuration
- Staff Education
- Rollout

#### Maintain

- Administration
- Procurement
- Troubleshooting
- Staff Support
- Personnel Changes

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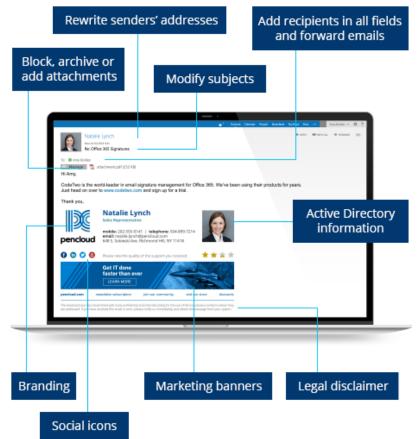
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#### **Email Signature Management**

Consistent email signatures is a challenge for every business. It can be difficult to get a consistent result amongst your staff as well as across all the different devices you use throughout your business.

An email signature is more than just information about the person sending an email. It represents your company's brand and a marketing opportunity in every message sent.

Whether you want to just have a consistent signature across your teams or looking to implement your marketing strategies in every email, Aevo's Email Signature Management service gives you the technology and resources needed to deliver a centralized signature program that will bring a cohesive look to your communications that your team and customers will appreciate!



#### Design

- Program Outline
- Template Drafting
- Implementation Planning
- Project Scheduling

#### Implement

- Testing and Modification
- Staff Deployment
- Outlook Plugin Rollout
- Admin Training

#### Maintain

- Template Support
- Configuration Updates
- End User Support

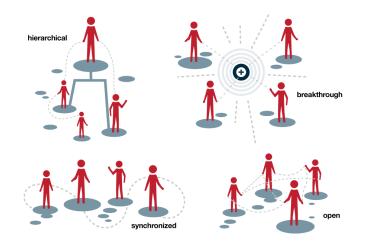
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#### **Business Modernization**

The best IT infrastructure design can't help an unhappy workforce using old software and processes. A great business regularly reviews its processes and workflows to help keep it efficient and ready to adapt to the changes in its industry.



However, there is the challenge of a forever evolving technology industry as well as the changes new generations of workers can bring to your business culture that can make adapting difficult. On top of that, the need to work remotely and to manage a more mobile workforce adds even more challenges.

How you communicate, collaborate, manage, and improve your staff's performance, efficiency, and general happiness is now directly impacted by the technology solutions and processes implemented in your business.

Modern IT design can enable your business to take advantage of new technologies, but there's still the step of embracing and integrating these technologies, many that you may already be paying for, into your culture and workflow.

Aevo can help you lead your business through its digital transformation. Whether there's a need for company wide collaboration evolution or just a need for "a better way to do something", we can help your leadership and teams blend new technologies into your company's workflow and culture.

#### Discovery

- Identify Challenges
- Define Priorities
- Solutions Research
- Implement
- Process Design
- Staff Training
- Pilot Rollout
- Solution Rollout

#### Maintain

- Monitor Progress
- Configuration Updates
- End User Support

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